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CustomerSupport@consumerSentinel.gov or (877) 701-9595. ■■■

At the FTC's request, a U.S. district court judge has ordered a Canadian operation to pay more than \$7.8 million and imposed a telemarketing ban on it. According to the FTC, Select Personnel Management defrauded about 12,000 people out of millions of dollars between 2005 and 2007 by falsely claiming that it could substantially reduce card holders' existing credit card interest rates and save them thousands of dollars in interest and finance charges.

Read more: [http://www.consumer.gov/2009/09/01/090109.html](#). ■■■

The FTC and its partners are cracking down on scammers who are taking advantage of the economic downturn to bilk vulnerable people. Operation Short



During calendar year 2008 Sentinel got more than 2 million consumer complaints – over 643,000 were fraud-related. 12% of the fraud-related complaints were identified as cross-border fraud. ■

Since January 1, Sentinel has added 108 new agencies – including 62 sheriffs' offices and police departments. ■

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