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The following customers have consented in writing:

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|---------------------------------------|--------------------------|
| 1. Mertz E. Daniel DDS | 12. Carol Kawabe |
| 2. Star Brite Family Dental | 13. Fry Radiator |
| 3. Vicksburg Chrysler Dodge Inc | 14. Arizona Rain Gutters |
| 4. Yankee Harley-Davidson | 15. Rau Salon |
| 5. The Embers Ave | 16. Kevin Wells |
| 6. Bruce Burns Dr | 17. Ed Daher Plastering |
| 7. Highland Marina LLC | 18. Judi Clinton |
| 8. Real Food Nation | |
| 9. Oil Can Henrys | |
| 10. Disability Action Advocates LLC | |
| 11. Family Redirection Institute Inc. | |

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except what is essential to cash checks and money orders and any such personally identifiable information shall be held in strict confidence. The direct-billing invoice must not be misleading and must state that the invoice should be paid only if the customer actually requested the service for the period billed. The invoice must also advise the customer that it may be cancelled at any time via a simple letter or phone call. Defendants may not in any way suggest that the Court or the FTC has required the customer to pay anything or provide any information to defendants. Defendants should also explain that escrowed monies were ordered to be refunded in a manner consistent with the explanations to be given by relief defendants regarding escrowed funds. The form of the direct-billing invoice must be pre-approved by the Court and the FTC.

5. Defendants and their agents shall cease all further attempts to “sign up” new customers by call centers or by telemarketers of any form except as follows:

- i. All such telemarketing calls shall be fully recorded.
- ii. If the customer desires LEC billing, written consent signed by the customer clearly authorizing LEC billing for the associated products and services must be first obtained.
- iii. No LEC billing for new customers shall be initiated without prior court approval to be obtained via a formal motion to modify this injunction based on written consents.
- iv. All recordings and written consent forms must promptly be made available to the FTC upon written request.

6. The FTC shall serve or provide actual notice of this preliminary injunction on any and all further relief defendants it wishes to be bound by this order. Pacific Bell and The Billing Resource have appeared voluntarily so further service is unnecessary.

7. Defendants shall promptly refund payments collected from the 5,445 “customers” who failed defendants’ own TPV “re-examination.”

8. Defendants shall promptly notify the Court and all necessary parties if any customer listed in this order cancels its services or requests to do so, so that LEC billing may be

1 immediately stopped as to them. Relief ~~defendants~~ defendants, without waiting for any court order,
2 shall immediately cease LEC billing as to that customer if so notified.

3 9. This order allows defendants, if they wish, to continue providing their services to anyone
4 (except those who have cancelled or stated that they never ordered services to begin with
5 but no one has to pay for said services except as provided in this order.

6 10. Defendants, including relief defendants, shall file a report with the Court certifying to full
7 compliance with this injunction BY MARCH 18, 2010

8 IT IS SO ORDERED.

9
10 Dated: February 19, 2010.

11 _____
12 WILLIAM ALSUP
13 UNITED STATES DISTRICT JUDGE