## UNITED STATES DISTRICT COURT DISTRICT OF KANSAS

### FEDERAL TRADE COMMISSION, STATES OF ILLINOIS, KANSAS, MINNESOTA, and NORTH CAROLINA,

Plaintiffs,

v.

AFFILIATE STRATEGIES, INC.,et al.

Defendants.

Case No. 5:09-CV-04104-JAR-KGS

ORDER FOR PERMANENT INJUNCTION AS TO DEFENDANTS REAL ESTATE BUYERS NETWORK, LLC, AND MARTIN NOSSOV

THIS CAUSE came before the Court upon the motion of Plaintiffs Federal Trade Commission ("FTC" or "Commission"), and the **Stat**of Illinois, Kansas, Minnesota, and North Carolina ("Plaintiffs") for summary judgment pursuant to Fed. R. Civ. P. 56(a) against Defendants Real Estate Buyers Financiat Modek LLC ("REBFN"), Martin Nossov, Alicia Nossov, Wealth Power Systems, Aria Financial Services, Justin Ely, and Meggie Chapman.

Summary judgment briefing was completed on February 4, 2011. Having duly considered Plaintiffs' motion, Defendants' opi**picos** thereto, Plaintiffs' reply, and the entire record herein, it is RDERED that Plaintiffs' motion is GRANTED in part and DENIED in part as against REBFN and Martin Nossov (collectively referred to hereinafter as "Defendants") for the reasons set forth in the Court's Memorandum Order, issued on July 26, 2011 (Docket No. 390), which is incorporated herein by reference DIT IS FURTHER ORDERED, ADJUDGED, and DECREED as follows:

#### **FINDINGS**

- This Court has jurisdiction of the subject matter of this case and of the parties hereto pursuant to 15 U.S.C. §§ 45(a), 53(b), 57b, 6102(c), 6105(b), and 28 U.S.C. §§ 1331, 1337(a), and 1345.
- 2. Venue is proper in the District of Kansas as to all parties subject to this Order.
- The activities of Defendants are in or affecting commerce, as defined in the FTC Act, 15 U.S.C. § 44.
- 4. The Second Amended Complaint states a claim upon which relief may be granted against Defendants under Sections 5(a), 13(b), andf1te FTC Act, 15 U.S.C. §§ 45(a), 53(b), and 57b, the Telemarketing Act, 15 U.S.C. §§ 6101 6108, and the Kansas Consumer Protection Act, K.S.A. 50-623et seq. Minn. Stat. §§ 8.01 & 8.31; the Minnesota Uniform Deceptive Trade Practices AlMinn. Stat. §§ 325D.43-325D.48; Minn. Stat. § 325F.67; the Minnesota Prevention of Consumer Fraud Act, Minn. Stat. §§ 325F.68-325F.70; and Minn. Stat. § 325F.71, subd. 2 (2008); the North Carolina Unfair and Deceptive Trade Practices Act, N.C. Gen. Stat. §§ 75et seq. and the Illinois Consumer Fraud and Deceptive Business Practices Act, 815 ILCSet 325F.
- 5. Defendants have violated Sections 5(a)(b), and 19 of the FTC Act, 15 U.S.C. §§ 45(a), 53(b), and 57b, the Telemarketing Act, 15 U.S.C. §§ 6101 - 6108; the Kansas Consumer Protection Act, K.S.A. 50-623, seq. Minn. Stat. §§ 8.01 & 8.31; the Minnesota Uniform Deceptive Trade Practices Act, Minn. Stat. §§ 325D.43-325D.48; Minn. Stat. § 325F.67; the Minnesota Preventof Consumer Fraud Act, Minn. Stat. §§ 325F.68-325F.70; and Minn. Stat. § 325F.71, subd. 2 (2008); the North Carolina Unfair and Deceptive Trade Practices Act, N.C. Gen. Stat. §§ 75t 1seq. and the Illinois Consumer Fraud and Deceptive Business Practices Act, 815 ILCSe5056/2.

as alleged in Counts II, III, IV, VII, IX, XXI, XIII, XIV, XV, XVII, and XVIII against Defendants contained in Plaintiffs' Second Amended Complaint.

6. Entry of this Order for Permanent Injunction ("Order") is in the public interest. It is also appropriate in light of Defendants' violations Sections 5(a), 13(b), and 19 of the FTC Act, 15 U.S.C. §§ 45(a), 53(b), and 57b, the Telemarketing Act, 15 U.S.C. §§ 6101 - 6108; the Kansas Consumer Protection Act, K.S.A. 50-6229eq. Minn. Stat. §§ 8.01 & 8.31; the Minnesota Uniform Deceptive Trade Practices Act, Minn. Stat. §§ 325D.43-325D.48; Minn. Stat. § 325F.67; the MinnesPtævention of Consumer Fraud Act, Minn. Stat. §§ 325F.68-325F.70; and MinnatS§ 325F.71, subd. 2 (2008); the North Carolina Unfair and Deceptive Trade Practices Act, N.C. Gen. Stat. §§ 75564, and the Illinois Consumer Fraud and Deceptive Business Practices Act, 815 ILCSe505/2 seq.

### DEFINITIONS

For the purpose of this Order, the following definitions shall apply:

- "Asset' means any legal or equitable interest in, right to, or claim to, any real and personal property, including, but not limited to, "goods," "instruments," "equipment," "fixtures," "general intangibles," "inventory," "checks," "notes" (as these terms are defined in the Uniform Commercial Code), and all chattel, leaseholds, contracts, mail or other deliveries, shares of stock, lists of consumer names, accounts, credits, premises, receivables, funds, reserve funds, and cash, wherever located.
- 2. "Assisting others" includes, but is not limited to, providing any of the following goods or services to another entity: (1) performing customer service functions, including, but not limited to, receiving or responding to consumer complaints; (2) formulating or providing, or arranging for the formulation **pr**ovision of, any promotional material; (3)

providing names of, or assisting in the **genie**n of, potential customers; (4) performing promotional or marketing services of any kind; or (5) providing fulfillment services.

- 3. "Clear and conspicuous" statement, or a statement presented "clearly and conspicuously" means:
  - a. in print communications, the message shall be in a type size and location sufficiently noticeable for an ordinary consumer to read and comprehend it, in print that contrasts with the background against which it appears;
  - b. in oral communications, the message shall be delivered in a volume and cadence sufficient for an ordinary consumer to hear and comprehend it;
  - C. in communications made through an electronic medium (including but not limited to television, video, radio, and interactive media, including but not limited to the Internet, online services, and software), the message shall be presented simultaneously in both the audio and visual portions of the communication. In any communication presented solely through visual or audio means, the message may be made through the same means in which the communication is presented. In any communication disseminated by means of an interactive electronic medium, including but not limited to software, the Internet, or online services, a disclosure must be unavoidable and presented prior to the consumer incurring any financial obligation. Any audio message shall be delivered in a volume and cadence sufficient for an ordinary consumer to hear and comprehend it. Any visual message shall be of a size and shade, with a degree of contrast to the background against which it appears, and shall appear on the screen for a duration and in a location sufficiently noticeable for an ordinary consumer to read and comprehend it; and

attorneys, and any other person or entity in active concert or participation with them who receives actual notice of this Order by personal service or otherwise.

- 14. "Telemarketing" means a plan, program, or campaign which is conducted to induce the purchase of goods or services or a charitable contribution, by use of one or more telephones and which involves more than one interstate telephone call, whether or not covered by the Telemarketing Sales Rule.
- 15. "Telemarketing Sales Rule" means the FTC Rule entitled "Telemarketing Sales Rule,"16 C.F.R. Part 310.

# <u>ORDER</u>

# I.

# PROHIBITION ON VIOLATION OF THE TELEMARKETING SALES RULE

IT IS FURTHER ORDERED that Defendants and their representatives, whether acting directly or through any entity, corporation, substig, division, affiliate, or other device, are hereby permanently restrained and enjoined from:

- A. engaging in or assisting others in engaging in violations of the Telemarketing
   Sales Rule by, including but not limited to:
  - misrepresenting, directly or by implication, in the sale of goods or services any material information about the goods or services Defendants or their representatives sell;
  - failing to disclose truthfully and in a clear and conspicuous manner, before a customer pays for goods or services offered, material information related to the offer;

- making a false or misleading statement to induce any person to pay for goods or services; and
- B. if the Commission amends the Telemarketing Sales Rule, in whole or part, failing to comply fully and completely with all applicable requirements of the amended Rule, on and after the effective date of any such amended Rule.

### II.

# PROHIBITED REPRESENTATIONS

IT IS FURTHER ORDERED that Defendants and their Representatives, whether acting directly or through any entity, corporation, **sidber**y, division, affiliate, or other device, in connection with the advertising, marketing, promotion, offering for sale, or sale of any good or service, specifically including but not limited to any Money-Making Opportunities, are hereby permanently restrained and enjoined from misrepresenting or assisting others in misrepresenting, expressly or by implication, any material fact, including but not limited to:

- A. Any material aspect of the nature or terms of any refund, cancellation, exchange, or repurchase policy, including, but not limited to, the likelihood of a consumer obtaining a full or partial refund, or the circumstances in which a full or partial refund will be granted to the consumer;
- B. The total costs to purchase, receive, or use, and the quantity of, the good or service;
- C. Any material restriction, limitation, or condition to purchase, receive, or use the good or service;
- D. Any material term, condition, or limitation, of any offer with a Negative Option
   Feature; and

E. Any material aspect of the performance, efficacy, nature, or characteristics of the good or service.

### III.

## SUBSTANTIATION

IT IS FURTHER ORDERED that Defendants and their Representatives, whether acting directly or through any entity, corporation, sidiary, division, affiliate, or other device, in connection with the manufacturing, labeling, artiseng, promotion, offering for sale, sale, or distribution of any good or service, in or affecting commerce are hereby permanently restrained and enjoined from making, or assisting others in making, any representation, in any manner, expressly or by implication, including through there of endorsements, about the performance or efficacy of the product or service unless **representation** is true, non-misleading, and, at the time the representation is made, the Defendants possess and rely upon competent and reliable evidence that substantiates the representation.

IV.

### REQUIRED DISCLOSURES

IT IS FURTHER ORDERED that Defendants and their Representatives, whether acting directly or through any partnership, corptiona, subsidiary, division, or other device, in connection with the manufacturing, labeling vartising, promoting, marketing, offering for sale, sale, or distribution of any good or service are hereby permanently restrained and enjoined from failing to:

- Clearly and conspicuously disclose, before consumers are asked to pay money, submit consideration, or reveal billing information:
  - 1. All fees and costs;

- All material restrictions, limitations, or conditions applicable to the purchase, receipt, or use of the goods or services that are part of the offer (including but not limited to any promotion associated with free goods or services, or goods or services available on a trial basis);
- All material terms and conditions of any cancellation or refund policy, including but not limited to informing consumers if no cancellations or refunds are permitted; and
- All material terms and conditions of any offer with a Negative Option Feature, including but not limited to:
  - The fact that the customer's account will be charged unless the customer takes affirmative action to avoid the charges;
  - b. The dollar amount of the first payment and when it will be charged, withdrawn, or become due; the dates or frequengcy ( monthly, quarterly) of all subsequent charges or payment(s); and the dollar amount or range of costs of all subsequent charges or payments;
  - c. When any trial period begins; the length of any trial period; the specific steps and means by which a cancellation request must be submitted; and the date by, or time period within which, a cancellation request must be received to avoid a charge;
  - d. The length of any renewal period; the manner in which a notice not to ship or renew must be submitted; the date by or time period within which a notice not to ship or renew must be received to avoid shipment or renewate.g.,two weeks after the consumer is

mail, that includes all of the information required by this Section and a clear and conspicuous statement of the procedures by which the consumer can cancel such renewal.

V.

# PROHIBITION AGAINST VIOLATION OF CERTAIN STATE LAWS

IT IS FURTHER ORDERED that Defendants and their Representatives, whether acting directly or through any entity, corporation, substig, division, affiliate, or other device, are restrained and enjoined from violating:

- A. Illinois laws, including the Illinois Consumer Fraud and Deceptive Business
   Practices Act, 815 ILCS 505 Areg.
- B. Kansas laws, including the KansasnSumer Protection Act, K.S.A. § 50-628 seq.;
- C. Minnesota laws, including:
  - The Minnesota Uniform Deceptive Trade Practices Act, Minn. Stat.
     §§ 325D.43 325D.48;
  - 2. Minn. Stat. §§ 325F.67;
  - The Prevention of Consumer Fraud Act, Minn. Stat. §§ 325F.68 -325F.70; and
  - 4. Minn. Stat. § 325F.71; and
- D. North Carolina laws, including the North Carolina Unfair and Deceptive Trade
   Practices Act, N.C. Gen. Stat. § 75-1etl seq

#### VI.

### CUSTOMER INFORMATION

IT IS FURTHER ORDERED that Defendants and their Representatives, whether acting directly or through any entity, corporation, substig, division, affiliate, or other device, are permanently restrained and enjoined from:

- A. Disclosing, using, or benefitting from **sto**mer information, including the name, address, telephone number, email address, social security number, other identifying information, or any data that enables access to a customer's account (including a credit card, bank account, or other financial account), of any person which was obtained by any Defendar**otrfr** any Receivership Defendant prior to entry of this Order in connection with the marketing and sale of grant-related goods and services; and
- B. Failing to dispose of such customer information in all forms in Defendants' possession, custody, or control within thirty (30) days after entry of this Order.
  Disposal shall be by means that protect against unauthorized access to the customer information, such as by burning, pulverizing, or shredding any papers, and by erasing or destroying any electronic media, to ensure that the customer information cannot practicably be read or reconstructed.

*Provided, however*, that customer information need not be disposed of, and may be disclosed, to the extent requested by a government agency or required by a law, regulation, or court order.

VII.

## COOPERATION WITH PLAINTIFFS AND RECEIVER

IT IS FURTHER ORDERED that Defendants shall, in connection with this action or any subsequent investigations related to or associated with the transactions or the occurrences that are the subject of Plaintiffs' Second Amended Complaint, cooperate in good faith with Plaintiffs and the Receiver, and appear, or cause each of their officers, employees, Representatives, or agents to appear, at such places and times as Plaintiffs or the Receiver shall reasonably request, after written notice, for interviews, conferences, pretrial discovery, review of documents, and for such other matters as mare as mare as manually requested by Plaintiffs or Receiver. If requested in writing by Plaintiffs or the Reiver, Defendants shall appear, or cause each of their officers, employees, Representatives, or agents to appear and provide truthful testimony in any trial, deposition, or other proceeding related to or associated with the transactions or the occurrences that are the subject of the Second Amended Complaint, without service of a subpoena. Defendants are permanently restrained and from directly or indirectly doing any act or refraining from any act whatsoeveinterfere with the Receiver managing, or taking custody, control, or possession of, the assets or documents subject to the receivership; or to harass or interfere with the Receiver in any warytp interfere in any manner with the exclusive jurisdiction of this Court over the assets or documents of the Receivership Defendants; or to refuse to cooperate with the Receiver or the Receiver's duly authorized agents in the exercise of their duties or authority under any order of this Court.

### VIII.

## COMPLIANCE MONITORING

IT IS FURTHER ORDERED that, for the purposes of monitoring and investigating compliance with any provision of this Order:

- A. Within ten (10) business days of receipt of written notice from a representative of the Commission, Defendants each shall submit additional written reports, which are true and accurate and sworn to under penalty of perjury; produce documents for inspection and copying; appear for deposition; and provide entry during normal business hours to any business location in each Defendant's possession or direct or indirect control to inspect the business operation;
- B. In addition, the Commission is authorized to use all other lawful means, including:
  - obtaining discovery from any person, without further leave of court, using the procedures prescribed by Fed. R. Civ. P. 30, 31, 33, 34, 36, 45 and 69;
  - having their representatives pose as consumers and suppliers to Defendants, their employees, or any other entity managed or controlled in whole or in part by any Defendant, without the necessity of identification or prior notice; and
- C. Defendants each shall permit representatives of the Commission to interview any employer, consultant, independent contractor, representative, agent, or employee who has agreed to such an interview, relating in any way to any conduct subject to this Order. The person interviewed may have counsel presentided, however, that nothing in this Order shall limit the Commission's lawful use of compulsory process, pursuant to Sections 9 and 20 of the FTC Act, 15 U.S.C.

§§ 49, 57b-1, to obtain any documentary material, tangible things, testimony, or information relevant to unfair or deceptive acts or practices in or affecting commerce (within the meaning of 15 U.S.C. § 45(a)(1)).

#### IX.

### COMPLIANCE REPORTING

IT IS FURTHER ORDERED that, in order that compliance with the provisions of this Order may be monitored:

- A. For a period of eight (8) years from the date of entry of this Order,
  - 1. The Individual Defendant shall notify the Commission of the following:
    - Any changes in his residence, mailing addresses, and telephone numbers, within ten (10) days of the date of such change;
    - b. Any changes in his employment status (including selfemployment), and any change in his ownership of more than one percent of any business entity within ten (10) days of the date of such change. Such notice shall include the name and address of each business that he is affiliated with, employed by, creates or forms, or performs services for; a detailed description of the nature of the business; and a detailed description of his duties and responsibilities in connection with the business or employment; and
    - Any changes in his name or use of any aliases or fictitious names
       within ten (10) days of the date of such change;
  - Defendants shall notify the Commission of any changes in structure of Corporate Defendant or any business entity that any Defendant directly or

of the individual Defendant's duties and responsibilities in connection with the business or employment; and

- Any other changes required to be reported under Subsection A of this Section.
- 2. For all Defendants:
  - a. A copy of each acknowledgment of receipt of this Order, obtained pursuant to the Section titled "Distribution of Order;" and
  - Any other changes required to be reported under Subsection A of this Section.
- C. Each Defendant shall notify the Commission of the filing of a bankruptcy petition by such Defendant within fifteen (15) days of filing.
- D. For the purposes of this Order, Defendants shall, unless otherwise directed by the Commission's authorized representatives, send by overnight courier all reports and notifications required by this Order to the Commission, to the following address:

Associate Director for Enforcement Bureau of Consumer Protection Federal Trade Commission 600 Pennsylvania Avenue, N.W. Washington, D.C. 20580 RE: FTC v. Affiliate Strategies et al., FTC case no. X090073

Provided that, in lieu of overnight courier, Defendants may send such reports or notifications by first-class mail, but only if Defendants contemnaneously send an electronic version of such report or notification to the Commission and EBrief@ftc.gov.

E. For purposes of the compliance reporting and monitoring required by this Order,

the Commission is authorized to communicate directly with each Defendant.

#### Х.

### RECORDKEEPING

IT IS FURTHER ORDERED that, for a period of eleven (11) years from the date of entry of this Order, in connection with the sale of any Money-Making Opportunity, the Corporate Defendant, and the Individual Defendantany business for which he is the majority owner or directly or indirectly controls, are hereby restrained and enjoined from failing to create and retain the following records:

- A. Accounting records that reflect the cost of goods or services sold, revenues generated, and the disbursement of such revenues;
- B. Personnel records accurately reflecting: the name, address, and telephone number of each person employed in any capacity by such business, including as an independent contractor; that person's job title or position; the date upon which the person commenced work; and the date and reason for the person's termination, if applicable;
- C. Customer files containing the names, addresses, phone numbers, dollar amounts paid, quantity of items or services purchased, and description of items or services purchased, to the extent such information is obtained in the ordinary course of business;
- D. Complaints and refund requests (whether received directly or indirectly, such as through a third party,) and any responses to those complaints or requests;
- E. Copies of all sales scripts, training materials, advertisements, or other marketing materials; and
- F. All records and documents necessary to demonstrate full compliance with each provision of this Order, including copies of acknowledgments of receipt of this

Order required by the Sections titled "Distribution of Order" and "Acknowledgment of Receipt of Order" and all reports submitted to the Commission pursuant **to**e Section titled "Compliance Reporting."

#### XI.

### DISTRIBUTION OF ORDER

IT IS FURTHER ORDERED that, for a period of eight (8) years from the date of entry of this Order, Defendants shall deliver copies of the Order as directed below:

- A. Corporate Defendant: The Corporate Defeatent must deliver a copy of this Order to (1) all of its principals, officers, directors, and managers; (2) all of its employees, agents, and representatives who engage in the sale of any Money-Making Opportunity; and (3) any business entity resulting from any change in structure set forth in Subsection A.2 of the Section titled "Compliance Reporting." For current personnel, delivery shall be within five (5) days of service of this Order upon such Defendant. For new personnel, delivery shall occur prior to them assuming their responsibilities. For any business entity resulting from any change in structure set forth in Subsection A.2 of the Section titled "Compliance Reporting," delivery shall be at least ten (10) days prior to the change in structure.
- B. Individual Defendant as control person: For any business that the Individual Defendant controls, directly or in directly, or in which such the Individual Defendant has a majority ownership interest, the Individual Defendant must deliver a copy of this Order to (1) all principals, officers, directors, and managers of that business; (2) all employees, agents, and representatives of that business who engage in the sale of any Money-Making Opportunity; and (3) any business

entity resulting from any change in structure set forth in Subsection A.2 of the Section titled "Compliance Reporting." For current personnel, delivery shall be within five (5) days of service of this Order upon such Defendant. For new personnel, delivery shall occur prior to them assuming their responsibilities. For any business entity resulting from any change in structure set forth in Subsection A.2 of the Section titled "Compliance Reporting," delivery shall be at least ten (10) days prior to the change in structure.

- C. Individual Defendant as employee or ncomtrol person: For any business where the Individual Defendant is not a controlling person of a business but otherwise engages in conduct related to the subject matter of this Order, he must deliver a copy of this Order to all principals and managers of such business before engaging in such conduct.
- D. Defendants must secure a signed and dated statement acknowledging receipt of the Order, within thirty (30) days of delivery, from all persons receiving a copy of the Order pursuant to this Section.

XII.

# ACKNOWLEDGMENT OF RECEIPT OF ORDER

IT IS FURTHER ORDERED that each Defendant, within five (5) business days of receipt of this Order as entered by the Court, must submit to the Commission a truthful sworn statement acknowledging receipt of this Order.

### XIII.

## SEVERABILITY

IT IS FURTHER ORDERED that if any provision in this Order is determined to be void or unenforceable as to any Defendant, the to that Defendant that provision shall be deemed severable from the remaining provisions of this Order, which shall remain in full force and effect.

## XIV.

# RETENTION OF JURISDICTION

IT IS FURTHER ORDERED that this Court shall retain jurisdiction of this matter for

purposes of construction, modification, and enforcement of this Order.

SO ORDERED.

Dated: August 1, 2011

<u>S/ Julie A. Robinson</u> JULIE A. ROBINSON UNITED STATES DISTRICT JUDGE