#### Tying and Bundling in a Nearly Contestable Market

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Abstract: This paper presents a model of bundling and tying when the threat of entry provides the primary competitive constraint but entrants have a disadvantage with respect to the incumbent, *i.e.*, in a "nearly contestable" market. The entrant's disadvantage can be with respect to marginal costs, the fixed cost of a good, or the fixed cost of an offering (which can be interpreted as a product differentiation advantage). The incumbent's profits depend on both the nature of its cost advantage and the set of offerings. With an advantage in the fixed cost of an offering, the incumbent prefers mixed bundling if it is sustainable. With a marginal cost advantage, the incumbent prefers pure bundling, in

want both shoes.<sup>7</sup> Those marginal cost savings cannot explain why most shoe manufacturers do not sell single shoes to the rare individual who wants just one. The same point applies to convenience. If people who want both goods in a bundle find it more convenient to buy them in a single package rather than separately, then bundling adds value for those who want both goods. But for people who have no use for one of the goods in the bundle, it simply creates the need to dispose of the unwanted item.

Similarly, the price discrimination explanation is far more compelling as a theory of mixed bundling than it is of tying.<sup>8</sup>

The lack of a generally accepted explanation for tying is particularly problematic because tying can be an antitrust violation. At one point, Microsoft - at the time the world's largest company measured by market capitalization - was under a United States district court divestiture order for tying its web browser to its Windows operating system. To be sure, serious commentators understood the need to articulate what distinguished the tying of Internet Explorer to Windows not only from the ties routinely observed under competition but also the other examples of tying by Microsoft. One must be cautious, however, about identifying the salient features of the rare exception without understanding the typical mast left to be former or Parish v. Hyde, the prevailing United States Supreme Court precedent on tying, the Court ruled, "[T]he essential characteristic

product to force the buyer into the purchase of a tied product that the buyer either did not want at all, or might have preferred to purchase elsewhere on different terms." But people purchase bundles that include goods they do not want even in competitive markets. To take a prominent current example, Southwest Airlines has heavily promoted the fact that it ties the right to check two bags to its passenger service. Air travelers without luggage to check would presumably decline to purchase the right to check a bag, so Southwest passengers end up purchasing something they do not want. As a result, the legal standard for the essence of an invalid tying arrangement fails to distinguish it from the sorts of tying arrangements that we observe under sufficiently competitive circumstances to presume that they are efficient or, at the very least, a form of

generating the result turns out to be obvious. When the fixed cost of an offering is large enough, a single bundled product can be the most efficient way to meet the needs of customers with diverse tastes. Pure bundling for this reason is common. Few if any people want all of a newspaper or magazine. Few students take advantage of all the services to which they are entitled by virtue of paying university tuition. <sup>16</sup>

Two features of the Evans-Salinger model arguably make it problematic as a general explanation for tying. First, the assumption of perfect contestability is quite strong. It excludes by assumption any strategy to generate economic profit. Second, while the Evans-Salinger model allows for offering-specific scale economies, it assumes away product-specific scale economies. These scale economies are generally essential features of models of anticompetitive tying as in Winston (1990) and Nalebuff (2004). As a result, when both product-specific and offering-specific scale economies are present, it is not clear how one would determine whether a model of anticompetitive tying or a model of competitive tying provides the more plausible explanation. <sup>17</sup>

This paper generalizes the Evans-Salinger model to remedy these two shortcomings. It augments the underlying assumptions about technology by introducing a fixed cost of producing each good (regardless of whether it is sold separately or as part

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<sup>&</sup>lt;sup>16</sup> A relatively recent example of unbundling that is of academic interest concerns college textbooks. Many college textbooks contain more chapters than a professor can cover in a single course. Including more material than is needed for any one class allows a single textbook to meet the needs of many professors with diverse tastes for what to cover. Some college textbook publishers customize versions to include just the subset of chapters a professor wants and discount the customized versions substantially with respect to the full text. No doubt, technical change that has reduced the fixed cost associated with a version is a substantial portion of the explanation. However, from discussions with textbook representatives, my understanding is that another part of the explanation is that customized versions have much less resale value than do the full versions. Given the resale market, textbook publishers do not want a single product that meets diverse customer needs.

<sup>&</sup>lt;sup>17</sup> As Winston (2001) pointed out, a rational choice between explanations for any particular instance of tying requires prior beliefs based on the relative frequency of pro- and anti-competitive tying. As objective measures of the relative frequency are not now available and are unlikely to become available in the foreseeable future, such priors must be subjective.

of a bundle). In addition, it relaxes the perfect contestability assumption by assuming

incumbent's cost advantage. However, the strategy only succeeds if the incumbent's price for the bundle matches the price the entrants get for the individual products.

Consumers who want both goods get them for the price an entrant would charge for just one.

An incumbent *advantage* with respect to fixed product costs is constant across sets of product offerings, so it does not create a preference for tying or untying.

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# II. The Rise and Premature Fall of the Contestability Assumption

In the late 1970's and through the 1980's, the theory of contestable markets was a hot and hotly debated topic in industrial economics. <sup>19</sup> Originally developed in the context of the Department of Justice's monopolization case against AT&T, <sup>20</sup> it played a prominent role in the debates about airline deregulation. <sup>21</sup> A central issue in those debates was whether market outcomes would be sufficiently competitive, particularly on routes where demand would support at most a small number of carriers. Because the opportunity to reallocate airplanes among routes made entry onto and exit from individual routes appear easy, some argued that airline markets might be perfectly contestable. That is, the threat of entry would force competitive pricing even on highly concentrated (or even monopoly) routes.

Some of the critiques of the contestability assumption were theoretical. The contestability literature made a great deal of the distinction between fixed and sunk costs. Weitzman (1983) criticized the distinction as being fundamentally illogical. Stiglitz (1987) argued that contestability models are not robust to even small sunk costs. Shwartz (1986) focused on the relative speed of entry, exit, and incumbent price responses.

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<sup>&</sup>lt;sup>19</sup> For background on the theory of contestable markets, see Buamol, Panzar, and Willig (1982) and Baumol (1982).

<sup>&</sup>lt;sup>20</sup> Telecommunications, particularly in the 1970's and 1980's, might seem an odd application of contestability theory, as sunk costs were substantial. However, a fundamental issue in the antitrust case as well as some key regulatory proceedings that led up to it was whether financial success by an entrant would demonstrate the efficiency of entry. A major contribution of the literature was to extend the concept of natural monopoly to multi-product settings and to address the question of whether it would be possible to have a set of prices that would cover the costs of a multi-product natural monopolist and also be immune from inefficient entry.

<sup>&</sup>lt;sup>21</sup> See Bailey and Panzar (1981) for the suggestion that airline markets might be contestable.

Other critiques were empirical. Because the mere threat of entry forces in effect perfectly competitive behavior, actual entry and the number of existing competitors should not affect pricing. As a result, any evidence linking actual market structure to prices contradicts the contestability hypothesis. The evidence that may have contributed most to the rejection of the contestability assumption concerns airlines, an industry for which it was considered well-suited. Several st

point in Microsoft's defense of the monopolization suit against it.<sup>23</sup> During the time at issue in the suit, the license fee Microsoft charged computer manufacturers for Windows was reputed to be \$50-\$65 while the typical price for a computer was \$2,000. The demand for the operating system is a derived demand based on the demand for computers. Since the price of Windows represented less than 4% of the price of the typical computer, any plausible estimate of the elasticity of demand for computers would imply that Microsoft was operating in the inelastic portion of the demand curve. Taking account of the sale of complementary software would lower an estimate of the profitmaximizing price for Windows, but the effect was not nearly large enough to rationalize the price Microsoft was charging as an unconstrained monopoly price. There is little controversy that Microsoft had been highly profitable, so perfect contestability would not be a plausible assumption about Microsoft's pricing and other behavior. However, unconstrained monopoly as an assumption arguably fails even worse than perfect contestability. To the extent that Microsoft's pricing of Windows is evidence for the constraining effect of potential entry, the question then becomes how to incorporate that assumption into a tractable model.

The model presented below is tractable, allows the threat of entry to be the primary competitive constraint on the incumbent firm, but does not force it to forego all economic profits without actual competition.<sup>24</sup>

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<sup>&</sup>lt;sup>23</sup> See Reddy, Evans, and Nichols (2002).

<sup>&</sup>lt;sup>24</sup> One interpretation of the results of a model of "near contestability" is that it captures what a hypothetical monopolist would do. An important avenue for future research is to incorporate oligopolistic interdependence among multiple incumbents. This might prove to be a tractable approach to simultaneously modeling the threat of entry and existing competition

## III. Bundling and Tying under Perfect Contestability

The underlying assumptions of the model are similar to those in Evans and Salinger (2005, 2008). A monopolist sells two goods, 1 and 2, that it can sell separately and/or in bundled form. There are three groups of customers, denoted groups 1, 2, and B. Members of group 1 want just good 1. Members of group 2 want just good 2. Members of group B want both. Members of all three might obtain the good(s) they want in one of two ways. Members of groups 1 and 2 might buy just the good they want or they might buy the bundle and discard the good they do not want. Members of group B might buy the bundle or the two goods separately.

To make the exposition clearer, I make four simplifications. First, I consider only symmetric parameters (in which the demand for and the cost of the two goods sold separately) are equal. Second, I assume that each group's demand for the good it wants is perfectly inelastic. Let  $X_S$  be the size of groups whose members get value from a single product (*i.e.*, Groups 1 and 2) and  $X_B$  be the size of the group that wants both products. Third, consumers in each group are indifferent between purchasing the good(s) they want separately or in bundles. These assumptions make it possible to illustrate the points with simple numerical examples.<sup>25</sup> Fourth, with one exception in Section IV, I consider only symmetric strategies.<sup>26</sup>

#### A. Costs

The incumbent incurs a constant marginal cost  $c_S$  for the production of separate good and  $c_B$  for the production of the bundled product. Assume  $c_S \le c_B \le 2c_S$ . The

<sup>25</sup> Evans and Salinger (2008) relax all these assumptions for perfect contestability.

<sup>&</sup>lt;sup>26</sup> That is, by assumption, the incumbent does not offer the bundle and just one of the separate products.

incremental (and wasted) marginal cost of providing the bundle to consumers who want just one product is  $c_B - c_S$ . The marginal cost savings from providing the bundle rather than the separate products to consumers who want both is  $2c_S - c_B$ . A key assumption is that the incumbent incurs a fixed cost, F, for each offering, where Goods 1 and 2 and the bundle are separate offerings. This fixed cost is associated with the offering, not the production of Goods 1 and 2. I also allow for a fixed product (or good) cost, G.<sup>27</sup>

### B. Sustainability conditions under perfect contestability

A possible market outcome is a set of offerings and associated prices that are "sustainable," which means that the offerings and prices are immune from entry either by a company offering the same set of offerings or an alternative set that would allow it to undercut the incumbent and break even. Given the symmetry assumption, there are three possible sets of offerings. Under "mixed bundling," all three offerings are available. Only the bundle is available under "pure bundling." The two goods are available separately but not bundled under "components selling."

To be sustainable against entry by a firm with the same set of offerings as the incumbent, prices must result in zero economic profits. Under both pure bundling and components selling, there is a unique "break-even" price (equal to average cost) for each offering. Let *B* be the price of the bundle under pure bundling and *P* be the price of each good sold separately under components selling. For mixed bundling, there is a range of break-even prices depending on the allocation of the fixed product costs between the bundle and the individual products. Because of the break-even constraint, there is a trade-off between the prices of the separate products and the price of the bundle within

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this range. With k ( $0 \le k \le 1$ ) being the fraction of fixed product costs allocated to the separate products under mixed bundling, let  $M_S(k)$  and  $M_B(k)$  represent the range of break-even prices for the separate products and the bundle, respectively, under mixed bundling.<sup>28</sup>

#### 1. No Fixed Product Costs

The analysis of what product offerings are sustainable is simpler when there are no fixed product costs. In that case, which product configurations are sustainable depends on which of three basic conditions hold.<sup>29</sup> The first is the "separate products stand-alone condition":<sup>30</sup>

bundling (65) is less than the sum of the prices of the separate goods under components selling (2 x 35 = 70).

In Table 2, the parameters are the same as in Table 1 except that the marginal cost of producing the bundle is 45, not 35. With a smaller marginal cost savings from bundling, components selling is the unique sustainable outcome. The bundle price under mixed bundling, 75, is greater than the sum of the prices of the separate products under components selling. Thus, equation (2) does not hold, but equation (1) does.

In Table 3, the parameters are the same as in Table 2 except for the size of the different customer groups. 200 consumers want both goods is 200 while demand for each separate good is only 50. Equation (1) does not hold, but equation (2) does, so pure bundling is the only sustainable outcome.<sup>32</sup>

Table 4 exemplifies the other class of pure bundling cases. In Table 3, most customers want both products. Some want the separate products, but not enough to sustain separate offerings in light of the fixed offering cost (as well as the marginal cost savings from bundling). In Table 4, no customer wants both products and bundling does not save marginal costs. Yet, pure bundling is the only sustainable outcome. The price of the bundle under pure bundling is 80, which is less than the price of 85 for the individual products under components selling.<sup>33</sup> Because of the high fixed offeri

Table 5 illustrates the final qualitative possibility. None of equations (1) – (3) hold, so components selling and pure bundling are both sustainable. Multiple outcomes can be sustainable in a contestable market because a successful entrant has to beat the incumbent with respect to all its (i.e., the entrant's) intended customers. Thus, in Table 5, customers who want both products prefer the bundle at 52, the price under pure bundling, to the two separate products at 45 each. However, if the incumbent charges 45 for the components, an entrant cannot offer the bundle at 52 because the customers who want just one of the products will not purchase from the entrant. Without selling to those customers, the entrant cannot achieve average costs of 52.

Given the assumption of perfectly inelastic demand, welfare maximization is equivalent to cost minimization. Under the assumptions above, pure bundling and components selling are efficient when they are the unique sustainable outcome.<sup>34</sup> When pure bundling and components selling are both sustainable, which one entails lower costs depends on the precise parameters. In these cases, the efficient outcome is sustainable, but so is a less efficient outcome. There is no compelling reason under perfect contestability why one outcome should prevail over the other. Under near contestabity, however, the firm will generally have a preference among multiple sustainable outcomes.

Again given perfect contestability, mixed bundling occurs when it is efficient, but the converse is not true. Mixed bundling can be sustainable even though it is inefficient because of a type of negative externality from the addition of an offering. Consider, for example, adding the bundle when the two goods are available separately. Doing so is efficient if the average cost of the bundle (including the average fixed offering cost) is less

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<sup>&</sup>lt;sup>34</sup> See Evans and Salinger (2008) for an analysis of the relationship between sustainable and efficient outcomes in their modeling of bundling and tying.

than the sum of the marginal costs. The bundle is sustainable, however, as long as the average cost of the bundle is less than the sum of the average costs, which include an allocation of the fixed offering costs, of the two components. The savings to group B from not having to share in the fixed offering costs of the individual goods is not a social benefit. Instead, the consumers who want just one of the goods have to pay for the portion of the fixed offering costs that the members of group B would have paid under components selling.

#### 2. Fixed Product Costs

With fixed offering costs but no fixed product costs, there are no joint costs between offerings. Thus, an entrant with a single offering has no inherent total cost disadvantage compared with an incumbent that can sell to all groups of customers. With mixed bundling, however, fixed product costs are joint between the bundle and the separate product. An incumbent practicing mixed bundling would therefore have an advantage over an entrant with a single offering aimed at a single customer group. Formally, a firm seeking to sell just a single product to the group that wants it must charge  $M_S(1)$  (because k = 1 means that the entire fixed product cost is allocated to the separate product); and a firm seeking to sell the bundle just to Group B must charge  $M_B(0)$ . In contrast, the incumbent can capture part of the fixed product costs with sales to the other group that wants the product(s).

With fixed product costs, equation (1) still implies that pure bundling is not sustainable. However, entry by a firm selling a separate product at average cost is no

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 $<sup>^{\</sup>rm 35}$  The incumbent's first mover advantage does give it an average cost advantage.

longer the only competitive threat to a pure bundler. It also faces potential competitive from a mixed bundler. In analyzing this threat, the entire feasible range of prices is relevant. However, even though we can define  $M_S(k)$  and  $M_B(k)$  over  $0 \le k \le 1$ , not all values are feasible because  $M_B(k)$  must fall within the range  $[M_S(k), 2 M_S(k)]$ . If  $M_B(k)$  were below that range, customers who want just one product would buy the bundle. If it were above that range, customers who want both products would buy them separately. Define  $k_L^*$  and  $k_H^*$  so that they satisfy:

(4) 
$$M_S(k_L^*) = M_B(k_L^*)$$

(5) 
$$M_B(k_H^*) = 2 M_S(k_H^*).$$

Then,  $k_L = \max(0, k_L^*)$  and  $k_H = \min(1, k_H^*)$  define the feasible range for k.

For an entrant that practices mixed bundling to succeed against an incumbent practicing pure bundling, it must beat the incumbent with respect to all groups. Since a feasible mixed bundling strategy requires  $M_B(k) > M_S(k)$ , an entrant that provides group B with a better price will necessarily do so for groups 1 and 2 as well. The lowest feasible price for the bundle under mixed bundling is  $M_B(k_H)$ , so equation (6) is a condition under which pure bundling is not sustainable:

(6) 
$$M_B(k_H) < B$$
.

The other possibility to consider for how pure bundling might be susceptible to entry is for an entrant to sell just the two components. However, unless  $c_B > 2$   $c_S$ , in which case bundling would increase marginal costs, 2P > B, so a firm selling the two separate products cannot offer a better price to group B than it gets under pure bundling.

Thus, we can state the following theorem:

<u>Theorem 2</u>: Pure bundling is not sustainable if either equation (1) or equation (6) holds. If neither is true, pure bundling is sustainable.

Now consider components selling. Without fixed product costs, components selling is not sustainable if either equation (2) or (3) holds. Either remains sufficient for components selling not to be sustainable. However, components selling is also susceptible to entry if:

$$(7) M_S(k_L) < P$$

This implies:

<u>Theorem 3</u>: Components selling is not sustainable if equations (2), (3), or (7) hold. If none holds, components selling is sustainable.

Finally, consider mixed bundling. First note under mixed bundling, an entrant cannot succeed simply by choosing a different value for k. A successful entrant has to attract all groups and a different value for k would necessarily offer a worse deal to at least one.

If equations (1) and (2) both hold, mixed bundling is sustainable (and, indeed, the only sustainable outcome). Without fixed product costs, mixed bundling would not be sustainable when (1) or (2) do not hold. However, with fixed product costs, mixed bundling can occur in a wider range of circumstances. Define  $k_B$  and  $k_C$  as:

- (8)  $M_S(k_B) = \mathbf{B}$
- (9)  $M_B(k_C) = 2P$ .

Equation (8) defines an allocation of the product fixed costs between the components and the bundle so that the price of the components matches what a pure bundler can offer (to those who want just one of the products). Any lower price for the separate products (based on  $k < k_B$ ) insulates a mixed bundling incumbent from entry by a pure bundler. Equation (9) defines an allocation so that the price of the bundle matches the sum of the

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prices under components selling. Any lower price of the bundle (based on a  $k > k_C$ ) insulates the incumbent from entry by a firm that practices components selling. Thus, as long as  $k_B > k_C$ ,

under pure bundling. Thus, pure bundling is not sustainable. However, equation (2) does not hold. A firm seeking to enter with just the bundle to sell to Group B would have to charge 77, which would not capture group B from a firm selling the two separate products for 35. Thus, components selling is sustainable. Mixed bundling is also sustainable with  $k > k_C = 0.29$ , which ensures that the price of the bundle is less than the sum of the prices of the separate goods under components selling.<sup>37</sup>

Table 7 is based on Table 3 but with product fixed costs of 300 and offering fixed costs of only 1,200. As in Table 3, components selling is not sustainable because equation (2) holds. Equation (1) does not. In addition, at the highest feasible value of k, the price of the bundle (as well as a separate product) is 52.3, which exceeds the price of the bundle under pure bundling of 51. Thus, pure bundling is immune from entry by a firm practicing mixed bundling. In contrast to Table 3, however, mixed bundling (with k < 0.33) is sustainable. With sufficiently low portions of the fixed product costs allocated to the separate products, a firm practicing mixed bundling can charge low enough price for the separate products that a firm practicing pure bundling cannot attract Groups 1 and 2.

Table 8 has parameters similar to Table 5 except that there are fixed product costs of 700 and fixed offering costs are 2,300 rather than 3,000. Recall that in Table 5, both pure bundling and components selling are sustainable, but mixed bundling is not. In Table 9, components selling and pure bundling remain sustainable, but mixed bundling is sustainable as well with 0.86 < k

While Tables 6-8 do not exhaust the possible outcomes with fixed product costs, they demonstrate the sense in which fixed product costs make it more "likely" that there are multiple sustainable outcomes. Without fixed product costs, mixed bundling is either the only sustainable outcome or it is not sustainable. With fixed product costs, mixed bundling can be sustainable for parameters where other outcomes are also sustainable, and all three qualitative outcomes can be sustainable for some parameter values.

## IV. Near contestability

In a perfectly contestable market, the threat of entry is the operative constraint on the incumbent's prices and potential entrants are just as efficient as the incumbent. As a result, the incumbent cannot charge a price above its own average cost or earn economic profits. The assumption of "near contestability" preserves the first of these assumptions but not the second. Potential entrants constrain prices, but they have some cost disadvantage relative to the incumbent. As a result, the incumbent is not forced to lower its prices to its own average cost.

The cost disadvantage can take one of three forms: marginal costs, fixed offering costs, and fixed product costs. Let  $c_s^D$  be an entrant's marginal cost disadvantage for a separate product,  $c_B^D$  be the entrant's marginal cost disadvantage in producing the bundle,  $F^D$  be the entrant's fixed offering cost disadvantage, and  $G^D$  be the entrant's cost disadvantage with respect to fixed product costs. While the fixed offering cost is essential for understanding tying, the possibility that an entrant's disadvantage might stem from this type of cost might seem contrived at first. However, what matters about

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<sup>&</sup>lt;sup>38</sup> The difference between these fixed offering costs and fixed product costs is that the latter is a common cost for product sold separately and as part of a bundle.

the fixed cost is its size relative to the number of purchases. Suppose that some customers would be unwilling to purchase the entrant's product. That is, suppose there is a product differentiation barrier to entry. If so, the entrant would need a higher price to break even than would the incumbent to cover its higher fixed cost per customer.

Under "near contestability" with a single product, the incumbent charges the entrant's average cost and earns an economic profit per unit equal to the difference between the entrant's average cost and its own.<sup>39</sup> To extend the analysis to the multiproduct, define "entrant sustainable" prices as:

**<u>Definition</u>**: Suppose an incumbent faces potential entrants with costs that are 1) equal to each other and 2) weakly greater than the incumbent's. Prices (and the associated set of product offerings) are "entrant sustainable" if they would be sustainable if 1) all firms (including the incumbent) had costs equal to those of the potential entrants and 2) the market was perfectly contestable.

Given this definition, all the results from the previous section about sustainable

While the incumbent can choose any entrant sustainable set of offerings, it is not limited to them. Suppose, for example, that given entrant costs, pure bundling is the unique entrant sustainable offering. From the definition of entrant sustainability, any entrant choosing mixed bundling would be unable to break even. Because it has lower costs, however, an incumbent might be able to earn a profit with mixed bundling even if an entrant could not. Thus, in analyzing what set of product offerings and prices maximizes the incumbent's profits, the entrant sustainable offering(s) provides a useful starting point. From there, though, one must consider whether an alternative set of product offerings could yield still higher profits. In analyzing such decisions, the following lemma is useful:

<u>Lemma 2</u>: If the incumbent chooses a set of product offerings that is not entrant sustainable, its profits must be strictly less than its cost advantage with respect to the entrants for the set of offering it chooses.

Lemma 2 follows from the definition of entrant sustainability. The incumbent can only earn profits equal to its co

incumbent has an offering specific cost advantage, then the absolute size of its advantage is proportional to the number of product offerings. Its cost advantage is  $3 F^D$  for mixed bundling,  $2 F^D$  when the firm chooses pure components selling, and  $F^D$  for pure bundling. In contrast, if the firm has a marginal cost advantage over entrants and if its marginal cost advantage with respect to the bundle is at least as great as the sum of its marginal cost advantages with respect to the goods sold separately, its cost advantage is greatest under pure bundling because all three groups by both goods in that case. As a result, to analyze the profit-maximizing product offerings and prices, we treat the three possible types of cost advantages separately.

#### 1. Fixed Product Cost Advantage

The easiest case to consider is when the incumbent has an advantage in the fixed good costs (as distinct from fixed offering costs). When it does, its cost advantage is 2  $G^D$  for any set of product offerings. From this observation, the following theorem follows:

<u>Theorem 5</u>: When the incumbent has only a fixed product cost advantage over entrants, its profit-maximizing strategy is to choose an entrant-sustainable set of offerings and prices. When two sets of offerings are entrant-sustainable, the incumbent is indifferent between them.

**Proof:** By lemma 1, profits are  $2 G^D$  if the incumbent chooses an entry sustainable set of offerings and prices. By lemma 2, any other set of product offerings would yield profits less than  $2 G^D$ . qed

An implication of Theorem 5 is that when multiple sets of product offerings are entrant sustainable, an advantage in fixed product costs does not make the company prefer one over the other. Similarly, whether or not there is a unique entrant sustainable

set of product offerings, an advantage in fixed good costs would not cause the firm to switch to a set of product offerings that is not entrant sustainable. As a result, exploiting an advantage in fixed product costs is not the basis for a decision to tie or not to tie.

Even though an advantage in fixed product costs does not affect an incumbent's choice of product offerings, fixed product costs (that are the same for entrants as for the incumbent) do. Just as fixed product costs affect what outcome(s) is (are) sustainable in a perfectly contestable market, they effect the entrant sustainable outcome(s) in a nearly contestable market. As a result, they affect the feasible options for the incumbent. In Table 8, for example, pure bundling, components selling, and mixed bundling are all sustainable. If those parameters applied to entrants, then the incumbent would be able to choose whichever one gives it the highest profits based on the nature of its cost advantage.

#### 2. Fixed Offering Cost Advantage

As noted above, when the incumbent has lower fixed offering costs, its cost advantage is proportional to the distinct number of offerings. It immediately follows from lemmas 1 and 2 that when mixed bundling is Entrant Sustainable, the incumbent chooses mixed bundling and gets a profit of 3  $F^D$ . It has no reason to consider alternatives that are not entrant sustainable because 1) its cost advantage would be lower and 2) it would not even be able to get its cost advantage (because of lemma 2).

Whenever components selling is entrant sustainable but mixed bundling is not,  $^{40}$  the incumbent can earn at least  $2 F^D$  with components selling. It might, however, be able

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<sup>&</sup>lt;sup>40</sup> When pure bundling and components selling are both entrant-sustainable, the incumbent prefers components selling, which generates a profit of  $2 F^D$ .

to do still better with mixed bundling even though it cannot earn  $3 F^D$ . Table 9 illustrates the point. The top portion of the table gives the assumed parameters. <sup>41</sup> In this example, fixed product costs are 0, bundling does not lower marginal costs, and entrants' marginal costs equal the incumbent's. There are, however, fixed offering costs; and they are higher for entrants than for the incumbent.

The middle section of Table 9 gives break-even prices for an entrant conditional on the set of product offerings. In this example, components selling is entrant sustainable. Mixed bundling is not because the sum of the individual goods prices under components selling is 90, which is less than the bundle price under mixed bundling.<sup>42</sup>
Pure Bundling is not because the individual goods prices under mixed bundling (55) are less than the bundle price under pure bundling (62).

The bottom panel shows why the incumbent can make more with mixed bundling than with components selling. Components selling with prices equal to break-even prices for the entrants is feasible and yields profits equal to the incumbent's cost advantage. The incumbent cannot choose mixed bundling with prices equal to those that would allow an entrant to break even. Because it has lower costs, however, it can offer lower prices than an entrant would need to break even with mixed bundling. Moreover, to prevent entry by a firm offering the two separate goods at a price of 45 each, it does not have to offer every group a "better" deal than the entrant does. It only has to offer a "better" deal to one group. Specifically, if it sells the bundle at 90, the entrant would not attract Group

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<sup>&</sup>lt;sup>41</sup> The structure of the table allows both the incumbent's and entrants' offering fixed costs to vary by offering, but all the examples in this paper follow the simplifying assumption that they are constant across offerings.

<sup>&</sup>lt;sup>42</sup> With fixed offering costs and  $X_B > 0$ , the components prices are lower under components selling than under mixed bundling.

<sup>&</sup>lt;sup>43</sup> The incumbent's cost advantage is 1,250 per offering. Components selling entails two offerings, so the incumbent's total advantage is 2,500.

B. Without Group B, however, it cannot achieve an average cost for the individual goods sold separately of 45. To break even selling to Groups 1 and 2, it would have to charge 55 for each. Thus, with mixed bundling, the incumbent can charge 90 for the bundle and 55 for the goods sold separately. As the last column of the last line indicates, its profits from doing so are 2,750.<sup>44</sup>

When components selling is entrant sustainable and the incumbent uses mixed

Table 10 shows an example in which pure bundling is entrant-sustainable and the incumbent's optimal strategy is components selling.

entrant seeking to sell Good 2 to both Groups 2 and B. That price is 55. Given those

bundling as it does with components selling. Since the incumbent can get its full cost advantage with components selling and would get less than its full cost advantage under mixed bundling, it has no reason to offer the bundle in addition to the separate components.

The question then becomes whether pure bundling can generate higher profits than components selling. If it chooses pure bundling, the incumbent does not have to choose a bundle price equal to the price of Goods 1 and 2 under components selling. An entrant's ability to break even at those prices requires inducing Group B to buy the goods separately. Since consumers in Group B buy both Goods 1 and 2 under components selling, the incumbent can attract that group with a bundle price equal to the sum of the prices of the individual goods under components selling. In the Table, a price of 74 for the bundle attracts Group B and then makes the prices of 37 for the individual goods unsustainable.

If the incumbent chooses pure bundling, however, the most it can charge is 45, the price of the separate goods under mixed bundling. Comparing components selling with pure bundling, consumers in groups 1 and 2 pay more. Consumers in group B pay less because they pay 45 each for goods 1 and 2 under components selling compared with 45 total for the bundle under pure bundling. In contrast to the case in Table 11, the incumbent's choice of pure bundling is not a Pareto improvement compared with components selling because consumers in groups 1 and 2 pay more. However, the gains to group B outweigh the costs to groups 1 and 2, so pure bundling causes an increase in aggregate consumer surplus. Moreover, producer surplus also increases, so pure bundling results in a total welfare improvement.

## **V. Conclusions**

This paper extends the Evans-Salinger model of bundling and tying in a perfectly contestable market to allow for the presence of fixed product costs and to allow for the market to be nearly rather than perfectly contestable.

Many of the insights from the Evans-Salinger model hold in this more general setting. First, the analysis of bundling and tying should be viewed in the context of the literature on product selection. That is, given diverse customer tastes and scale economies that limit the number of distinct product offerings, which offerings are available in the market? Second, pure bundling, a form of tying, can emerge for two quite distinct reasons. One is that most people want all the goods included in the bundle and the number of people who want just one of the components, while not 0, is too small to justify a distinct product offering. Think "shoes." The other is when the fixed cost of a product offering is so large that a single tied product is the efficient way to meet the needs of a diverse group of customers. Think "newspapers."

In addition, some effects rise under near contestability that are not present under perfect contestability. A key result is that the incumbent's profits cannot exceed its cost advantage over entrants. As its cost advantage varies across sets of product offerings depending on the precise nature of the cost advantage, the incumbent can have a preference among the sets. With an advantage in fixed offering costs, it prefers mixed bundling. With an advantage in marginal costs, it prefers pure bundling.

Fixed product costs tend to result in multiple sustainable sets of offerings. Thus, the presence of these costs increases the scope for the incumbent to pick the set of offerings it prefers.

When the incumbent has a marginal cost advantage, it benefits from having people buy as many goods as possible including those they do not want. Pure bundling can bring about this effect. However, consumers may benefit when a firm chooses pure bundling even when entrants would opt for mixed bundling (and therefore sell the individual products separately). The incumbent might charge for the bundle what the entrants would charge for the individual goods. In effect, they give consumers the second good for "free" (whether they want it or not).

In this model, an incumbent's choice of mixed bundling to exploit its advantage in fixed offering costs can be more harmful to consumers. By tailoring its offerings to the desires of each group, the incumbent makes it harder for entrants to gain adequate scale. This allows the incumbent to charge higher prices.

Even with the spare set of assumptions in this paper, this general framework generates a rich set of results. Further generalization of the assumptions would therefore seem to be a promising avenue for research.

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Table 1
Mixed Bundling
(Perfect Contestability, No Fixed Product Costs)

Assumed Values	Separate	Bundle
	Product	
Demand $(X_{S_i}X_B)$	100	50
Marginal Cost $(c_{S,}c_{B})$	25	35
Fixed Offering Cost (F)	1,500	1,500
Break-Even Prices		
Components	35	
Mixed Bundling	40	65
Pure Bundling		41

Table 2
Components
(Perfect Contestability, No Fixed Product Costs)

Assumed Values	Separate	Bundle
	Product	
Demand $(X_{S_i}X_B)$	100	50
Marginal Cost $(c_S, c_B)$	25	45
Fixed Offering Cost (F)	1,500	1,500
Break-Even Prices		
Components	35	
Mixed Bundling	40	75
Pure Bundling		51

Table 3
Pure Bundling (1)
(Perfect Contestability, No Fixed Product Costs)

Assumed Values	Separate	Bundle
	Product	

Table 4
Pure Bundling (2)
(Perfect Contestability, No Fixed Product Costs)

Assumed Values	Separate	Bundle
	Product	
Demand $(X_{S_i}X_B)$	100	0
Marginal Cost $(c_{S_i}c_B)$	25	50
Fixed Offering Cost (F)	6,000	6,000
Break-Even Prices		
Components	85	
Mixed Bundling	85	∞
Pure Bundling		80

Table 5

Multiple Sustainable Outcomes
(Perfect Contestability, No Fixed Product Costs)

Assumed Values	Separate	Bundle
	Product	
Demand $(X_{S_i}X_B)$	100	50
Marginal Cost $(c_{S_i}c_B)$	25	40
Fixed Offering Cost (F)	3,000	3,000
Break-Even Prices		
Components	45	
Mixed Bundling	55	100
Pure Bundling		52

Table 6
Fixed Product Costs
Components Selling and Mixed Bundling Sustainable

Assumed Values	Separate Product	Bundle	k
Demand $(X_{S_i}X_B)$	100	50	

Table 8

Fixed Product Costs
All Three Sets of Offerings Sustainable

Assumed Values	Separate	Bundle	K
	Product		
Demand $(X_{S_1}X_B)$	100	50	
Marginal Cost $(c_S, c_B)$	25	40	
Fixed Offering Cost (F)	2,300	2,300	
Fixed Product Cost (G)	700	700	
Break-Even Prices			
Components	45.0		
$Mixed\ Bundling\ (k=0)$	48.0	114.0	0.00
Mixed Bundling $(k = k_L)$	51.0	102.0	0.43

Mixed Bundling ( $k = k_{C(0.43)}$ 

Table 10
Components Selling With Entrant Sustainable Pure Bundling

		Good		Profits
		(i)		
Assumed Values	1	2	Bundle	
Demand $(X_i)$	100	100	50	
Incumbent				
Marginal Cost $(c_i)$	25	25	35	
Fixed Offering Cost (F)	1,750	1,750	1,750	
Entrant' s Disadvantage				
Marginal Cost $(c_i^D)$	0	0	0	
Fixed Offering Cost $(F^D)$	2,750	2,750	2,750	
<b>Entrant Break-Even Prices</b>				
Components	55	55		
Mixed Bundling	70	70	125	
Pure Bundling			53	
Incumbent's Options				
Components	53	55		5,200
Mixed Bundling	53	55	108	4,200
Pure Bundling	53			2,750

## Table 11

Table 12

Pure Bundling with Entrant Sustainable Components Selling

Assumed Values	Separate	Bundle	Profits
	Product		
Demand $(X_{S_i}X_B)$	150	100	
Incumbent			
Marginal Cost $(c_{S}, c_{B})$	5	10	
Fixed Offering Cost ( <i>F</i> )	3,000	3,000	
Entrant' s Disadvantage			
Marginal Cost $(c_S^D, c_B^D)$	15	30	
Fixed Offering Cost $(F^D)$	0	0	
<b>Entrant Break-Even Prices</b>			
Components	37.0		
Mixed Bundling	45.0	80.0	
Pure Bundling		57.5	
<b>Incumbent's Options</b>			
Components	37.0		10,000
Pure Bundling		45.0	11,000