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UNITED STATES OF AMERICA FEDERAL TRAD

AGREEMENT CONTAINING CONSENT ORDER

The Federal Trade Commission has conduted an investigation of certain acts and practices of Key Hyunda of Manchester, LLC, and Hyunda of Milford, LLC, corporations, ("Proposed Respondents"). Propose Respondents, havingeen epresented by counsel, activities to enterinto an agreement containing conset order esolving the allegations contained in the attache drat complaint. There is a substant of the substant of the

IT IS HEREBY AGREED by and between Key Hyundai of Manbester, LC, and Hyundai of Milford, LLC, by their dulyauthorized offiers, and counsel fo the Federal Trade Commission, that:

- 1. Proposed Respondent Kelyundai of Manbester, LC, is a Connecticut corpetion with its office or pincipal placeof business at 21 Interiord Tumpike, Venon, CT, 06066.
- 2. Proposed Respondent Hyundai of Milford, LLC is a Cornecticut corporation with its principal office or placeof business at 566rB geport Ave, Milford, CT, 06460.
- 3. Proposed Respondents admit all the jurisdictional facts set forth in the draft complaint.
- 4. Proposed Respondentsivea
 - a. Any further procedural steps,

b. The requirement that the Commission's decision contain a statement of findings of fact and onclusions of law; and

c. All rights to seek judicial review or otherwise to challenge or contest the validity of the order entered pursuant to this agreement.

- 5. This agreement shall not become pairt of the public record of the poceeding unless and until it is accepted by the Commission. If this agreement is accepted by the Commission, it, togethe with the drat complaint, will be place on the public record for a period of thirty (30) days and information about it publicly released. The Commission therefarer may either withdraw its acceptance of this agreement and so notify roposed Respondents, in which evaluate will take sub action as it may onsider appropriate or issue and see its complaint (in such for as the circomstances may equip) and decision in disposition of the proceeding.
- 6. This agreement is for settlement purpossenly and does not constitute an admission by Proposed Respondents that the have bee violated as larged in the drat complaint, or that the fasts as alleged in the drat complaint, other than the risdictional facts, are true.
- 7. This agreement contemplates that it is accepted by the Commission, and if such acceptance is not subsequently ithdrawn by the Commission pursuant to the provisions of Section 2.34 of the Commission's Rules, the Cossion may without further notice to Proposed Respondents, (1) issue its complainesconding form and substance with the attached draft complaint and its decision containing the following order in disposition of the proceeding, and (2) make information about it public. When so entered, the order shall have the same force and feect and maybe altered, modified, or set aside in the same manneand within the same time providey statute for othe ordes. The ordeshall beome final upon sorice. Delivery of the complaint and the decision and other to Proposed Responder addresses as stated in this regulation by any means spetied in Section 4.4(a) f the Commission's Res shall constitute service Proposed Respondentsive anyright they may have to ay other manneof service. The complaint may be used in construing the terms of the order. No agreement, understandingrepresentation, or interpretation not contained in the order in the agreement maybe used to var or contradict the terms of this orde
- 8. Proposed Respondents have a the drat complaint and orde Theyunderstand that they may beliable for civil penalties in the amount provided by law and other appropriate relief for each violation of theorderafter it becomes final.

<u>ORDER</u>

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2. "Clearly and conspicuously" shall mean as follows:

a. In a print advertisement, the disclosure shall be in a type size, location, and in print that contrasts with the blaground against which it appeas, sufficient for an ordinary consumer to notice, read, and comprehend it.

b. In an electronic medium, an audio disclosure share delivered in a volume and cadence sufficient for an ordinary consumer to have and comprehend it. A video disclosure shall be out size and shadeend apper on the screen for a duration and in a location sufficient for an ordinary consumer to read and comprehend it.

c. In a television or videodavertisement, ra audio disclosure shabe delivered in a volume and odencesufficient for an odinary consumer to have and comprehend it. A video disclosure shabe of a size and shae, and papearon the screen for a duration, and in a location, sufficient for an ordinary consumer to read and comprehend it.

d. In a radio advetisement, the disclosure **sha**e delivered in a volume and cadence sufficient for an ordinary consumer to hear and comprehend it.

e. In all advertisements, the disclosure shall be in unstandable anguage and syntax. Nothing contrary to, inconsistent with, or in migation of the disclosure shape used in any advertisement or promotion.

- 3. "Consumer cedit" shall mean cedit offered orextended to a consumperimarily for personal, family, or household purposes.
- 4. "Consumer lesse" shall have the same meaning as that term is diafed in Section 213.2 of Regulation M, 12 C.F.R. § 213.2, as amended
- 5. "Material" shall mean likely to affect a peson's choie of, or conduct egarding goods or services.
- 6. "Motor vehide" shal mean

a. any self-propelled vehicle designed for transporting persons or property on a street, highway, or other road;

- b. recreational boats and marine equipment;
- c. motorcycles;
- d. motor homes, rereational vehicle träders, and slide-in ampes; and
- e. other vehicles that are titled and sold throung dealers.

subsidiary division, or other device n connetion with an adverisement to promote, directly or indirectly, any consumer less, in or frecting commere, shall not, in any nanner expression by implication:

- A. State the amount of g payment or that anor no initial payment is require at lease signingor delivery, if delivery occus after consummation, without disclosed clearly and conspicuously the following terms:
 - 1. The total amount due at lease signing or delivery;
 - 2. Whether or not a **se**rity deposit is required;
 - 3. The numberamounts, and timing of **be**duled parents; and

4. That an extra charge maybe imposed at then d of the lease term in a knesse in which the liability of the consumer at the net of the lease term is baseling the anticipate residual value of the value; or

B. Fail to complyin anyrespect with Regulation M, 12 C.F.R. § 213, as ameddend the Consumer LeasingAct, 15 U.S.C. §§ 1667-1667fs amendel.

IV.

IT IS FURTHER ORDERED that **sp**ondents and their **scessos** and assigs shall, for five (5) years after the last date offissemination of any epresentation coverel by this order, maintain and upon **quest** make valiable to the Edeal Trade Commission for inspection and copying:

- A. All advertisements and promotional matesia ontaining the representation;
- B. All materials that was relied upon in disseminating the presentation; and
- C. All tests, reports, studies, surveydemonstrations, or otheridencein their possession or control that contradict, qualify, or call into question the representation, or the basis relied upon for the representation, including complaints and other communications with consumers on with governmental or onsumer protection organizations.

V.

IT IS FURTHER ORDERED that respondents and their successors and assigns shall deliver a copy of this order to all current and future principals, officers, directors, and managers, and to all current and future employees, agents, and representatives having responsibilities with respect to the subject matter this order, and shall secuer from each such person a signed and dated statement acknowledging receipt of the order. Respondents shall deliver this order to current personnel within thirty(30) days after the date of service of this order, ad to future personnel within thirty (30) days after the person assumes such position or responsibilities.

VI.

IT IS FURTHER ORDERED that respondents and their successors and assigns shall notify the Commission at least thirty(30) days prior to anychange in the corporation(s) thamay affect compliance obligations arisingunder this order including but not limited to a dissolution, assignment, sale, mger, orother action that would result in the engeence of a successor corporation; the creation or dissolution of a subsidian grament, or affliate that engges in any acts or practices subject to this order; the proposed filling of a bankruptcy petition; or a change in the corporate name or address. <u>Provided, however</u>, that, withithith C. This order if such complaint is filed after the order has terminated pursuant to this Part.

<u>Provided, further</u>, that if such complaint is dismissed or a federal court rules that respondents did not violate any provision of the order, and

DAVID C. VLADECK Director Bureau ofConsumer Protection