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| 7        | UNITED STATES DISTRICT COURT<br>CENTRAL DISTRICT OF CALIFORNIA |
| 8        | CENTRAL DISTRICT OF CALIFORNIA                                 |
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| 11       | FEDERAL TRADE COMMISSION,                                      |
| 12       | Plaintiff,   |
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| 1  |       | LLC,         | , GDS Int      | formation Se   | ervices, In | nc.; and their s | uccessors ar  | nd assigns.      |    |
|----|-------|--------------|----------------|----------------|-------------|------------------|---------------|------------------|----|
| 2  | C.    | D <b>H</b> ä |                | means Cor      | porate De   | efendants and ]  | Individual D  | efendants.       |    |
| 3  | D.    | <b>Facia</b> | l <b>þtæ</b> ë |                | m           | eans any produ   | lct, service, | plan, or         |    |
| 4  |       | progr        | am repre       | sented, expr   | ressly or b | by implication,  | , to:         |                  |    |
| 5  |       | 1.           | provide        | any consun     | ner, arran  | ge for any con   | sumer to rec  | ceive, or assist |    |
| 6  |       |              | any con        | sumer in red   | ceiving, a  | loan or other    | extension of  | credit;          |    |
| 7  |       | 2.           | provide        | any consun     | ner, arran  | ge for any con   | sumer to rec  | ceive, or assist |    |
| 8  |       |              | any con        | sumer in red   | ceiving, c  | redit, debit, or | stored value  | e cards;         |    |
| 9  |       | 3.           | improv         | e, repair, or  | arrange to  | o improve or re  | epair, any co | onsumer's        |    |
| 10 |       |              | credit re      | ecord, credit  | history,    | or credit rating | ;; or         |                  |    |
| 11 |       | 4.           | provide        | advice or a    | ssistance   | to improve any   | y consumer'   | s credit record, | ,  |
| 12 |       |              | credit h       | istory, or cro | edit rating | <b>.</b>         |               |                  |    |
| 13 | E.    | fild         | an             |                | means C     | Christian D. Qu  | ezada and T   | Tuan D. Duong    | ,• |
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hereby permanently restrained and enjoined from misrepresenting or assisting others in misrepresenting, expressly or by implication, any material fact, including:

A. any material aspect of the nature or terms of any refund, cancellation, exchange, or repurchase policy, including the likelihood of a consumer obtaining a full or partial refund, or the circumstances in which a full or partial refund will be granted to the consumer;

 B. that any person is affiliated with, endorsed or approved by, or otherwise connected to any other person; government entity; public, non-profit, or other non-commercial program; or any other program;

- C. the nature, expertise, position, or job title of any person who provides any product or service;
- D. that any person providing a testimonial has purchased, received, or used the product or service;
- E. that the experience represented in a testimonial of the product or service represents the person's actual experience resulting from the use of the product or service under the circumstances depicted in the advertisement;
- F. the total costs to purchase, receive, or use, or the quantity of, the product or service;
- G. any material restriction, limitation, or condition on purchasing, receiving, or using the product or service; or

 H. any other fact material to consumers concerning any product or service, including any material aspect of the performance, efficacy, nature, or characteristics of the product or service.

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| 1  |           |       | RESTITUTION   |
|----|-----------|-------|---|
| 2  | IV.       | IT IS | FURTHER ORDERED that:   |
| 3  |           | A.    | Restitution in the amount of One Million Seven Hundred Eighty-Four    |
| 4  |           |       | Thousand, Eight Hundred Sixty-Four Dollars (\$1,784,864.00) is        |
| 5  |           |       | entered in favor of the Commission against Defendants, jointly and    |
| 6  |           |       | severally, as equitable monetary relief.                              |
| 7  |           | В.    | Defendants are ordered to pay to the Commission One Million Seven     |
| 8  |           |       | Hundred Eighty-Four Thousand, Eight Hundred Sixty-Four Dollars        |
| 9  |           |       | (\$1,784,864.00). Such payment must be made within 7 days of entry    |
| 10 |           |       | of this Order by electronic fund transfer in accordance with          |
| 11 |           |       | instructions provided by a representative of the Commission.          |
| 12 |           |       |   |
| 13 |           |       | ADDITIONAL MONETARY PROVISIONS  |
| 14 | <b>V.</b> | IT IS | S FURTHER ORDERED that:   |
| 15 |           | A.    | Defendants acknowledge that their Taxpayer Identification Numbers     |
| 16 |           |       | (Social Security Numbers or Employer Identification Numbers),         |
| 17 |           |       | which Defendants must submit to the Commission, may be used for       |
| 18 |           |       | collecting and reporting on any delinquent amount arising out of this |
| 19 |           |       | Order, in accordance with 31 U.S.C. § 7701.                           |
| 20 |           | В.    | All money paid to the Commission pursuant to this Order may be        |
| 21 |           |       | deposited into a fund administered by the Commission or its designee  |
| 22 |           |       | to be used for equitable relief, including consumer redress and any   |
| 23 |           |       | attendant expenses for the administration of any redress fund. If a   |
| 24 |           |       | representative of the Commission decides that direct redress to       |
| 25 |           |       | consumers is wholly or partially impracticable or money remains after |
| 26 |           |       | redress is completed, the Commission may apply any remaining          |
| 27 |           |       | money for such other equitable relief (including consumer information |
| 28 |           |       | remedies) as it determines to be reasonably related to Defendants'    |
|    | 1         |       |   |

practices alleged in the Complaint. Any money not used for such equitable relief is to be deposited to the U.S. Treasury as disgorgement. Defendants have no right to challenge any actions the Commission or its representatives may take pursuant to this Subsection.

## **CUSTOMER INFORMATION**

VI. IT IS FURTHER ORDERED that Defendants, their officers, agents, servants, employees, and attorneys, and all other persons in active concert or participation with any of them, who receive actual notice of this Order, whether acting directly or indirectly, are hereby permanently restrained and enjoined from:

- A. failing to provide sufficient customer information to enable the Commission to efficiently administer consumer redress. If a representative of the Commission requests in writing any information related to redress, Defendants must provide it, in the form prescribed by the Commission, within 14 days.
- B. disclosing, using, or benefitting from customer information, including the name, address, telephone number, email address, social security number, other identifying information, or any data that enables access to a customer's account (including a credit card, bank account, or other financial account), that any Defendant obtained prior to entry of this Order; and

C. failing to destroy such customer information in all forms in their possession, custody, or control within 30 days after receipt of written direction to do so from a representative of the Commission.
Provided, however, that customer information need not be disposed of, and may be disclosed, to the extent requested by a government agency or

required by law, regulation, or court order.

## **ORDER ACKNOWLEDGMENTS**

## VII. IT IS FURTHER ORDERED that Defendants obtain acknowledgments of receipt of this Order:

- A. Each Defendant, within 7 days of entry of this Order, must submit to the Commission an acknowledgment of receipt of this Order sworn under penalty of perjury.
- B. For 10 years after entry of this Order, each Individual Defendant, for any business that such Individual Defendant, individually or collectively with any other Defendant, is the majority owner of or controls directly or indirectly, and each Corporate Defendant, must deliver a copy of this Order to: (1) all principals, officers, directors, and LLC managers and members; (2) all employees, agents, and representatives who participate in connection with the in connection with advertising, marketing, promoting, offering for sale, or selling any financial product or service; and (3) any business entity resulting from any change in structure as set forth in the Section titled Compliance Reporting. Delivery must occur within 7 days of entry of this Order for current personnel. For all others, delivery must occur before they assume their responsibilities.
  - C. From each individual or entity to which a Defendant delivered a copy of this Order, that Defendant must obtain, within 30 days, a signed and dated acknowledgment of

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E. a copy of each unique advertisement or other marketing material. 1 2 3 **COMPLIANCE MONITORING** 4 X. IT IS FURTHER ORDERED that, for the purpose of monitoring 5 Defendants' compliance with this Order, and any failure to transfer any assets as required by this Order: 6 Within 14 days of receipt of a written request from a representative of 7 A. 8 the Commission each Defendant must submit additional compliance 9 reports or other requested information, which must be sworn under penalty of perjury; appear for depositions; and produce documents for 10 inspection and copying. The Commission is also authorized to obtain 11 discovery, without further leave of court, using any of the procedures 12 prescribed by Federal Rules of Civil Procedure 29, 30 (including 13 telephonic depositions), 31, 33, 34, 36, 45, and 69. 14 15 Β. For matters concerning this Order, the Commission is authorized to communicate directly with each Defendant. Defendants must permit 16 representatives of the Commission to interview any employee or other 17 18 person affiliated with any Defendant who has agreed to such an interview. The person interviewed may have counsel present. 19 20 C. The Commission may use all other lawful means, including posing, 21 through its representatives as consumers, suppliers, or other individuals or entities, to Defendants or any individual or entity 22 23 affiliated with Defendants, without the necessity of identification or prior notice. Nothing in this Order limits the Commission's lawful 24 use of compulsory process, pursuant to Sections 9 and 20 of the FTC 25 Act, 15 U.S.C. §§ 49, 57b-1. 26 27 D. Upon written request from a representative of the Commission, any 28 consumer reporting agency must furnish consumer reports concerning

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Individual Defendants, pursuant to Section 604(1) of the Fair Credit Reporting Act, 15 U.S.C. § 1681b(a)(1).

## **RETENTION OF JURISDICTION**

XII. IT IS FURTHER ORDERED that this Court retains jurisdiction of this matter for purposes of construction, modification, and enforcement of this Order.

DATE: August 22, 2016



HON. JOSEPHINE L. STATON UNITED STATES DISTRICT COURT