1	Douglas V. Wolfe
2	Sandhya P. Brown 600 Pennsylvania Avenue, NW
3	Mailstop M-8102B Washington, DC 20580
4	Washington, DC 20580 Telephone: (202) 326-3113, -2040 Fax: (202) 326-2558
5	Email: dwolfe@ftc.gov, sbrown5@ftc.gov
6	Local Counsel Kerry O'Brien (CSBN 149264)
7	901 Market Street, Suite 570 San Francisco, CA 94103
8	Telephone: (415) 848-5189 Fax: (415) 848-5184
9	Email: kobrien@ftc.gov
10	Attorneys for Plaintiff Federal Trade Commission
11	UNITED STATES DISTRICT COURT
12	NORTHERN DISTRICT OF CALIFORNIA San Francisco Division
13	
14	
15 16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
26	
27	
28	

Case3:10-cv-00022-WHA Document132 Filed07/01/10 Page2 of 6

1	the FTC Act, 15 U.S.C. § 45(a) and (n)." DE 1 at ¶ 3Because Count II is based on
2	unfairness, and not the TSR, and because Defendants' arguments in support of summary
3	judgment apply exclusively to the TSR, their SJ Motion as to Count II is unsustainable.
4	Complaint Counts III, IV, and V do allege violations of the TSR, but Defendants' SJ
5	
6	
7	
8	
9	
10	
11	
12	
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
26	
27	
28	

Case3:10-cv-00022-WHA Document132 Filed07/01/10 Page3 of 6

exempt from TSR compliance. Such an interpretation not only diverges from the TSR's express terms, but would allow the exemption to swallow the Rule. Based on its plain language, application of the exemption is analyzed call-by-call. Thus, a call between a telemarketer and a business is exempt, while a call between a telemarketer ambarbusinesis not.

Moreover, the FTC need not prove that Defendants made a particular number of calls to non-businesses or that such calls comprise a large portion of their telemarketing. Indeed the TSR applies no matter the number of calls made to non-businesses, provided that Defendants made "more than one," in satisfaction of the Rule's definition of "telemarketintherefore, Defendants had to comply with the TSR whether they called 20 non-businesses or 20,000, and whether those calls represented 0.01% or 100% of their total telemarketing. The TSR does not discriminate by numbers. In fact, the Commission expressly rejected than imuscall threshold prior to formal adoption of the Rule. Statetice of Proposed Rulemaking, 60 F.R. 8313, 8332 (Feb. 14, 1995) (proposing to exempt "solicitation of sales by any person who engages in fewer

Importantly, for Defendants to prevail on summary judgment, they need to show, not that they telemarketed mostly to businesses, but that they indisputably telemarketed businesses – an impossibility in light of the evidence.

2. Defendants Telemarketed to Individuals and Other Non-Businesses.

Defendants do not and cannot show that they telemarketed exclusively to businesses. During the Preliminary Injunction phase of these proceedings, Defendants submitted a then-current list of customers to the Cou<u>rt.</u> See DE 4773he FTC, in support of its own summary judgment motion, recently provided the Court with a highlighted copy of this customer list showing irrefutably that Defendants telemarketed to numerous individuals, public and government entities (schools, libraries, police departments, etc.), and chu<u>rch</u>es. See DE 123-35. Additionally, the record contains the signed clarations of Roger Gerber (DE 36-31), an individual consumer, and Diane Haney (DE 123-45), who works for a non-profit, victims who provide testimony of Defendants' unlawful telerketing practices. Thus, the uncontroverted material facts do not entitle Defendants to summary judgment on the TSR counts of the FTC's Complaint.

⁶ Because Defendants' SJ Motion is based fallacy, it contains extended discussion of immaterial facts. It is irrelevant, for example, ether Defendants' "ideal customer" is a small-to mid-sized business, whether the FTC is "aware that Defendants' market and provide business services," or whether Inspector Wong's Affidas/fates that Defendants' "target customers were businesses." DE 125 at 2-3. None of these alleged facts, even if properly supported, which they are not, establish that Defendants telemarketed only to businesses, and never to non-businesses.

Defendants' SJ Motion makes no mention of this customer list, referencing instead their "business leads." Importantly, they fail to submit evidence of the actual leathlest used, expecting the Court to trust Defendant John Lin's testimony that these lists were comprised only of "small to mid-sized businesses." SDE 125-1. John Lin previously submitted a declaration claiming that schools, banks, and franchisese whetered out of Defendants' lead lists — testimony he admitted was false during his deposition. Moreone. Opinion and Findings in Support of Preliminary Injunction, DE 57 at 10. John Lin's self-serving declarations therefore cannot be trusted.

⁸ Based on the FTC's very conservative count, (only counting entries that were indisputably non-businesses and excluding many that likely were non-businesses), 524 of Defendants then-current customers were non-businesses being billed for a product Defendants admittedly sold exclusively through telemarketing (i, on product other than GoFaxer).

1 Defendants' SJ Motion fails to establish indisputably that they did not telemarket to non-2 businesses, and in fact, their own admissions, coupled with the FTC's submissions, provide 3 evidence of the opposite. Therefore, Defendants have not met their burden, based on the TSR 4 exemption stated in 16 C.F.R. § 310.6(b)(7), for judgment as a matter of law on Counts III, IV, 5 and V. Conclusion 6 3. 7 For the foregoing reasons, the FTC opposes, and requests denial of, Defendants' Motion 8 for Summary Judgment. 9 10 Respectfully submitted, 11 12 Date: July 1, 2010 /s Sandhya P. Brown Douglas V. Wolfe Sandhya P. Brown Federal Trade Commission 13 600 Pennsylvania Avenue, NW 14 Mailstop NJ-2122 Washington, DC 20580 15 Telephone: (202) 326-3113, -2040 Fax: (202) 326-2558 (fax) 16 Email: dwolfe@ftc.gov, sbrown5@ftc.gov 17 **Local Counsel** Kerry O'Brien (CSBN 149264) 901 Market Street, Suite 570 18 San Francisco, CA 94103 19 Telephone: (415) 848-5189 20 Fax: (415) 848-5184 Email: kobrien@ftc.gov 21 Attorneys for Plaintiff Federal Trade Commission 22 23 24 25 26 27 28

PROOF OF SERVICE