



United States of America
FEDERAL TRADE COMMISSION
East Central Region

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Jon Miller Steiger
Director

May 10, 2022
Via Federal Express

RSCom Ltd.
c/o Corporation Services Company, Registered Agent
1090 Vermont Avenue, N.W.
Washington, DC 20005

Warning Regarding Assisting and Facilitating Illegal Robocalls

We have determined that RSCom Ltd. is apparently routing and transmitting illegal robocall traffic, directly or indirectly, for entities involved in the following campaigns:

- x Social Security Administration imposter
- x Internal Revenue Service imposter
- x U.S. Customs and Border Protection imposter
- x Amazon imposter
- x AT&T/DirecTV imposter
- x Utility disconnection, rate reduction
- x Credit card interest rate reduction
- x Student loan repayment
- x Auto warranty
- x COVID-19 relief

More specifically, our investigation revealed that RSCom Ltd. apparently routed and transmitted illegal robocalls, as set forth in Attachment A.

The Federal Trade Commission (FTC) works closely with USTelecom's Industry Traceback Group (ITG), which is the registered industry consortium selected pursuant to the TRACED Act to conduct tracebacks.¹ Between January 19, 2021 and March 3, 2022, ITG investigated 62 prerecorded voice message calls that law enforcement, voice service providers using honeypots (i.e., unassigned numbers held by providers to detect illegal robocalls), and customers of YouMail had flagged as illegal robocalls made without consent of the called party.² ITG conducted tracebacks and determined that RSCom Ltd. routed and transmitted the calls.

¹ See Pallone-Thune Telephone Robocall Abuse Criminal Enforcement and Deterrence Act, Pub. L. No. 116-105, 133 Stat. 3274, Sec. 13(d) (2019) (TRACED Act).

² See 16 C.F.R. § 310.4(b)(1)(v).

conveying telephone calls into the U.S. telephone system.¹¹



ATTACHMENT A

Date of ITG Notification	Date of Call	Caller ID	Description of Robocall Campaign	Link to Robocall Recording	Potential Violation
Mar 03, 2022	Mar 01, 2022	2297742571	Auto Warranty	https://portal.tracebacks.org/api/public/attachments/727866	16 C.F.R. § 310.4(b)(1)(v)
Feb 24, 2022	Feb 21, 2022	9035321060	Internal Revenue Service Imposter	https://portal.tracebacks.org/api/public/attachments/711079	16 C.F.R. § 310.4(b)(1)(v)
Feb 25, 2022	Feb 22, 2022	3184964212	Internal Revenue Service Imposter	https://portal.tracebacks.org/api/public/attachments/711074	16 C.F.R. § 310.4(b)(1)(v)
Feb 24, 2022	Feb 22, 2022	3185773988	Internal Revenue Service Imposter	https://portal.tracebacks.org/api/public/attachments/711073	16 C.F.R. § 310.4(b)(1)(v)
Feb 24, 2022	Feb 21, 2022	3526557483	Internal Revenue Service Imposter	https://portal.tracebacks.org/api/public/attachments/711072	16 C.F.R. § 310.4(b)(1)(v)
Feb 25, 2022	Feb 21, 2022	2317073387	Internal Revenue Service Imposter	https://portal.tracebacks.org/api/public/attachments/711071	16 C.F.R. § 310.4(b)(1)(v)
Feb 18, 2022	Feb 11, 2022	9382223655	Amazon Imposter	https://portal.tracebacks.org/api/public/attachments/701175	16 C.F.R. § 310.4(b)(1)(v)
Feb 07, 2022	Feb 03, 2022	2709286607	Student Loan Repayment	https://portal.tracebacks.org/api/public/attachments/668574	16 C.F.R. § 310.4(b)(1)(v)
Feb 01, 2022	Jan 26, 2022	7087290581	Student Loan Repayment	https://portal.tracebacks.org/api/public/attachments/660776	16 C.F.R. § 310.4(b)(1)(v)
Feb 01, 2022	Jan 24, 2022	3527401878	Student Loan Repayment	https://portal.tracebacks.org/api/public/attachments/660772	16 C.F.R. § 310.4(b)(1)(v)
Jan 19, 2022	Jan 17, 2022	2102763714	Auto Warranty	https://portal.tracebacks.org/api/public/attachments/640819	16 C.F.R. § 310.4(b)(1)(v)
Jan 08, 2022	Jan 03, 2022	2076004668	Auto Warranty	https://portal.tracebacks.org/api/public/attachments/625984	16 C.F.R. § 310.4(b)(1)(v)
Jan 05, 2021	Jan 04, 2021	2068295987	Social Security Administration Imposter	https://portal.tracebacks.org/api/public/attachments/27488	16 C.F.R. § 310.4(b)(1)(v)
Dec 28, 2021	Dec 27, 2021	7706888993	Amazon Imposter	https://portal.tracebacks.org/api/public/attachments/615289	16 C.F.R. § 310.4(b)(1)(v)
Dec 17, 2021	Dec 16, 2021	3479259030	Amazon Imposter	https://portal.tracebacks.org/api/public/attachments/605717	16 C.F.R. § 310.4(b)(1)(v)

Dec 17, 2021	Dec 16, 2021	9548067165	Amazon Imposter	https://portal.tracebacks.org/api/public/attachments/605713	16 C.F.R. § 310.4(b)(1)(v)
Dec 20, 2021	Dec 15, 2021	2703036569	Amazon Imposter	https://portal.tracebacks.org/api/public/attachments/605705	16 C.F.R. § 310.4(b)(1)(v)
Dec 14, 2021	Dec 10, 2021	9036761572	Amazon Imposter	https://portal.tracebacks.org/api/public/attachments/595123	16 C.F.R. § 310.4(b)(1)(v)
Nov 23, 2021	Nov 22, 2021	6015245186	Social Security Administration Imposter	https://portal.tracebacks.org/api/public/attachments/568815	16 C.F.R. § 310.4(b)(1)(v)
Nov 29, 2021	Nov 17, 2021	9043779570	Utility Disconnection	https://portal.tracebacks.org/api/public/attachments/567518	16 C.F.R. § 310.4(b)(1)(v)
Dec 01, 2021	Nov 12, 2021	6058585466	Auto Warranty	https://portal.tracebacks.org/api/public/attachments/560776	16 C.F.R. § 310.4(b)(1)(v)
Dec 01, 2021	Nov 12, 2021	7127598176	Auto Warranty	https://portal.tracebacks.org/api/public/attachments/560772	16 C.F.R. § 310.4(b)(1)(v)
Dec 01, 2021	Nov 12, 2021	4582378484	Auto Warranty	https://portal.tracebacks.org/api/public/attachments/560769	16 C.F.R. § 310.4(b)(1)(v)
Nov 16, 2021	Nov 15, 2021	5126920482	Social Security Administration Imposter	https://portal.tracebacks.org/api/public/attachments/560668	16 C.F.R. § 310.4(b)(1)(v)
Nov 16, 2021	Nov 15, 2021	8125370834	Social Security Administration Imposter	https://portal.tracebacks.org/api/public/attachments/560659	16 C.F.R. § 310.4(b)(1)(v)
Nov 16, 2021	Nov 15, 2021	4236125075	Social Security Administration Imposter	https://portal.tracebacks.org/api/public/attachments/560658	16 C.F.R. § 310.4(b)(1)(v)
Nov 04, 2021	Nov 02, 2021	7603213172	Amazon Imposter	https://portal.tracebacks.org/api/public/attachments/549509	16 C.F.R. § 310.4(b)(1)(v)
Jan 11, 2021	Jan 07, 2021	9793019097	Social Security Administration Imposter	https://portal.tracebacks.org/api/public/attachments/27689	16 C.F.R. § 310.4(b)(1)(v)
Oct 18, 2021	Oct 14, 2021	5125698562	Credit Card Interest Rate Reduction	https://portal.tracebacks.org/api/public/attachments/520132	16 C.F.R. § 310.4(b)(1)(v)
Oct 18, 2021	Oct 14, 2021	2697209024	Credit Card Interest Rate Reduction	https://portal.tracebacks.org/api/public/attachments/520130	16 C.F.R. § 310.4(b)(1)(v)
Oct 18, 2021	Oct 14, 2021	2604438159	Credit Card Interest Rate Reduction	https://portal.tracebacks.org/api/public/attachments/520125	16 C.F.R. § 310.4(b)(1)(v)

Jul 19, 2021	Jul 15, 2021	9094401426	Student Loan Repayment	https://portal.tracebacks.org/api/public/attachments/286364	16 C.F.R. § 310.4(b)(1)(v)
Jul 19, 2021	Jul 16, 2021	2547200371	Student Loan Repayment	https://portal.tracebacks.org/api/public/attachments/286360	16 C.F.R. § 310.4(b)(1)(v)
Jul 13, 2021	Jul 12, 2021	2295453260	COVID-19 Relief	https://portal.tracebacks.org/api/public/attachments/274458	16 C.F.R. § 310.4(b)(1)(v)
Jun 15, 2021	Jun 14, 2021	3149694319	Social Security Administration Imposter	https://portal.tracebacks.org/api/public/attachments/211241	16 C.F.R. § 310.4(b)(1)(v)
Jun 15, 2021	Jun 14, 2021	5016677260	Internal Revenue Service Imposter	https://portal.tracebacks.org/api/public/attachments/211195	16 C.F.R. § 310.4(b)(1)(v)
Jun 15, 2021	Jun 14, 2021	5025202285	Internal Revenue Service Imposter	https://portal.tracebacks.org/api/public/attachments/211187	16 C.F.R. § 310.4(b)(1)(v)
May 14, 2021	May 13, 2021	9194807625	Social Security Administration Imposter	https://portal.tracebacks.org/api/public/attachments/130693	16 C.F.R. § 310.4(b)(1)(v)
Apr 14, 2021	Apr 07, 2021	2678341185	Auto Warranty	https://portal.tracebacks.org/api/public/attachments/93991	16 C.F.R. § 310.4(b)(1)(v)
Mar 25, 2021	Mar 23, 2021	3173862184	Utility Rate Reduction	https://portal.tracebacks.org/api/public/attachments/73729	16 C.F.R. § 310.4(b)(1)(v)
Mar 22, 2021	Mar 19, 2021	7043975559	Auto Warranty	https://portal.tracebacks.org/api/public/attachments/70587	16 C.F.R. § 310.4(b)(1)(v)
Mar 17, 2021	Mar 16, 2021	8036721267	Auto Warranty	https://portal.tracebacks.org/api/public/attachments/68523	16 C.F.R. § 310.4(b)(1)(v)
Jan 28, 2021	Jan 28, 2021	7788550773	Stay Safe Stay Home	https://portal.tracebacks.org/api/public/attachments/29207	16 C.F.R. § 310.4(b)(1)(v)
Jan 20, 2021	v)				