

United States of America FEDERAL TRADE COMMISSION Washington, D.C. 20580

Richard A. Quaresima ActingAssociate Director Division of Advertising Practices

April 15, 2020

WARNING LETTER

VIA EMAIL TO info@betterbones.com Susan E. Brown Alkaline for Life at the Center for Better Bones 605 Franklin Park Dr. East Syracuse, NY 13057

Re: Unsubstantiated claims for Coronavirus prevention and treatment

To Dr. Brown -19).

Some examples of Coronavirus prevention or cure claims on your webisible de:

x On your website atttps://alkt95tTT1P EM.02200Twstatew/ffeorepydateselbiAlthælinise of

Ascorbate for COVID19 (Novel Coronavirus) from our friends at Orthomolecula Medicine News Service and from other sourd essarn More [hyperlinked to https://alkalineforlife.com/blos/news/vitamirc-protectsagainst coronavirus."

x When consumers click to "Learn More," they are directed to another pageuo website at https://alkalineforlife.com/blogs/news/vitaroiprotectsagainstcoronavirus whereyou state: SHARING NEWS ABOUT THE CORONAVIRUS (COVI D-19)...ALKALINE FOR LIFE NU TRIENT PROTOCOL FOR IMMUNE SUPPORT...HIGH-DOSE VITAMIN C PROTECTS AGAINST CORONAVIRUS (COVID-19)... The coronavirus pandemic can be dramatically slowed, or stopped, with the immediate widespread use of high doses of vitamin@OULD OUR ALKALINI -C HELP? The answer is yes."

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It is unlawful under the FTC Act, 15 U.S.C4§ et seq. to advertise that a product can prevet, treat, or cure human disease unless you possess competent and reliable scientific evidence, including, when appropriate, weelthrolled human clinical studies, substantiating that the claims are true at the time they are made. For CIO,VID such study is currently known to existor the product identified aboveThus, any coronavirus related prevention or treatment claims regarding such pradenot supported by competent and reliable scientific evidence. You must immerpliatealse making allush claims.

You are also advised to review all other ims for your products and immediately cease making claims that are supported y competent and reliable scientific evidence.

Within 48 hours, please send a message to Richard Cleland, Assistant Director electronic mail at rclelar@ftc.gov describing the specific actions you have taken to address the FTC's concerns. If you have any questions regarding compliance with the FTC Act, please contact Richard Cleland at 20226-3088.

Very truly