



April 3, 2020

VIA CERTIFIED MAIL - RETURN RECEIPT REQUESTED AND EMAIL

To: Jonathan Spalter
President & CEO
USTelecom – The Broadband Association
601 New Jersey Avenue, NW
Suite 600
Washington, DC 20001

Cc: Patrick Halley
phalley@ustelecom.org

Re: Official Correspondence from the Federal Communications Commission and Federal Trade Commission

Dear Mr. Spalter,

On behalf of the Federal Communications Commission and the Federal Trade Commission, we express gratitude for the USTelecom Industry Traceback Group’s prompt response to identify and mitigate fraudulent robocalls that are taking advantage of the national health crisis related to the Novel Coronavirus Disease (COVID-19). Robocalls and malicious spoofed calls that prey on consumer fear and anxiety during a national emergency are outrageous and extremely harmful. Our agencies are committed to taking aggressive action against anyone that engages in or facilitates such calls.

We are aware that the USTelecom Industry Traceback Group has recently identified multiple COVID-19-related calling campaigns affecting consumers in the United States. Specifically, one campaign offers a non-existent “free test kit” for COVID-19 while a second campaign offers HVAC cleaning services that falsely claim will help fight COVID-19 (hereinafter the “Robocalls”).

The USTelecom Industry Traceback Group has helped identify the following entities as responsible for originating or transmitting the Robocalls:

Originator(s):

VoIPMax, (Philippine9.581ntePiip-eelitx,



VoIP Terminator/BLMarketing (Muhammad U. Khan, 250 International Pkwy,
Suite 108, Lake Mary, FL 32746).

We must take swift action to protect consumers from further harm from these unlawful, malevolent robocalls during this national emergency. Therefore, concurrent with this letter, we have requested the above-named gateway providers to stop routing and transmitting such calls within 48 hours.

